DEFINITIONS – Current Contract Language

For purposes of this Agreement, the following definitions shall apply:

<u>Agreement:</u> The term "Agreement" shall mean this Agreement or any letter of understanding between the **UNION** and the **COUNTY** adopted pursuant to this Agreement or entered into or made effective during the term of this Agreement.

Bargaining Unit Employee: The term "bargaining unit employee" shall mean any **COUNTY** employee who is a member of the bargaining unit as described in Article 1, RECOGNITION, Section A.

COBRA: The term "COBRA" shall mean the Consolidated Omnibus Budget Reconciliation Act of 1986.

Days: The term "days" shall mean calendar days. The time in which an act provided for in this Agreement is to be done is computed by excluding the first day, and including the last, unless the last day is a holiday on which the **COUNTY** is not regularly open for business, and then it is also excluded.

Designated UNION Representative: The term "designated **UNION** representative" shall mean any **UNION** officer (President, Vice-President, Secretary or Treasurer) or any other person who has been designated in writing by a **UNION** officer as an official **UNION** representative.

<u>Eligible and Qualified:</u> The term "eligible and qualified" shall mean that any specific requirements of this Agreement, any legal requirements and any other requirements which are binding on the **COUNTY**, and which are applicable, must be satisfied before a bargaining unit employee shall receive a benefit of this Agreement.

Employee: The term "employee" shall mean bargaining unit employee.

Extra Help: The term "extra help" shall mean employees who are appointed to **COUNTY** service on a temporary and/or intermittent basis to cover emergency workloads of limited duration, necessary vacation relief or other situations involving fluctuating workloads, not to exceed 520 hours in a fiscal year.

Fiscal Year: The term "fiscal year" shall mean the period from July 1 to June 30.

<u>Good Faith:</u> The term "good faith" shall mean a fair and honest attempt to meet the legitimate needs of all parties concerned in dealing with problems. Good faith does not require a concession being made, but does require legitimate reasons for the decision and a willingness to consider alternatives.

<u>Just Cause</u>: The term "just cause" shall mean any act of misconduct on the part of an employee who will reasonably justify the imposition of discipline and further justifies the penalty imposed.

Labor Relations Manager: The term "Labor Relations Manager" shall mean the individual in the position with that name or in a subsequent independent position who serves as the **COUNTY's** chief labor negotiator. In the event that the **COUNTY** eliminates the independent position of a chief labor negotiator, this term shall refer to the person designated by the **COUNTY's** Administrator to perform this function.

Non-Probationary Employee: The term "non-probationary employee" shall mean a bargaining unit employee who is serving in a permanent position and who has been awarded permanent status following successful completion of a probationary period.

Paid Time: The term "paid time" shall mean all time for which an employee receives compensation, including work time and paid leave time.

<u>**Part-time Employee:**</u> The term "part-time employee" shall mean an employee whose normal work week is less than forty (40) hours.

Pay Period: The term "pay period" shall mean two (2) work weeks.

<u>Permanent Employee</u>: The term "permanent employee" shall mean an employee who has been hired, has served the probationary period and is working in a permanent position.

<u>Permanent Position:</u> The term "permanent position" shall mean positions which have been approved by the **COUNTY** Board of Commissioners; which are included in the adopted **COUNTY** budget; which are budgeted in excess of 1040 hours in a fiscal year, or equal to or greater than 20 hours per week.

<u>Position</u>: The term "position" shall mean a group of duties and responsibilities assigned to a single employee.

Probationary Employee: The term "probationary employee" shall mean a bargaining unit employee who is serving in a permanent position and who is in the process of serving a probationary period.

<u>Probationary Period</u>: The term "probationary period" shall mean the length of time a newly hired or promoted employee is on probation. The probationary period is normally six (6) continuous months of service.

Promotion: The term "promotion" shall mean a change by an employee from one classification to another classification which has a maximum salary higher than that of the previous classification.

<u>Qualified</u>: The term "qualified" shall mean satisfaction of the minimum qualifications for the classification for which promotional candidates are being sought

<u>Recall</u>: The term "recall" shall mean the return of an employee on layoff to a permanent position in the bargaining unit.

<u>Retire or Retirement:</u> The term "retire or retirement" shall refer to an employee of Lane County who retires for service or disability, and who immediately upon leaving active employment, begins receiving retirement benefits under the Public Employees Retirement System applicable to employees of Lane County.

Temporary Employee: The term "temporary employee" shall mean any employee who is appointed to **COUNTY** service on a temporary and/or intermittent basis, of not less than 520 hours, nor more than 1040 hours in a fiscal year. Temporary employees who remain in the same position for more than two (2) fiscal years will not have to reapply.

<u>Vacancy</u>: The term "vacancy" shall mean a position within the bargaining unit which is to be filled on a regular basis.

Article 7 GENERAL PROVISIONS

Section 1 - Employee Information

- (A) The **COUNTY** agrees to furnish each new employee of the bargaining unit pertinent information regarding benefits.
- (B) The **COUNTY** agrees to make readily accessible to employees copies of Departmental Manuals.
- (C) The **UNION** agrees to provide to new bargaining unit employees copies of, or electronic access to, this Agreement.

Section 2 - Personnel File

- (A) The **COUNTY** shall maintain records relative to each employee's performance, promotion, discipline, substantiated, unfounded or exonerated complaints and other matters relative to the status of an employee, such records collectively to be referred to as the Personnel File. There shall only be one (1) official Personnel File and that file shall be maintained in Human Resources.
- (A)(B) All documentation must be dated before inclusion in the official Personnel File. The official Personnel File shall be available to the employee and their designated representative for review and copying. The employee will be furnished with a copy of documents in the Personnel File and will be charged the current established rate for copies in excess of ten (10) pages.
- (C) No document may be placed in an employee's personnel file without the employee's knowledge. No grievance may be filed concerning placement of nondisciplinary documentation in the personnel file. However, employees shall have the right to include a written rebuttal to any documentation, provided such rebuttal is submitted through their Department Director within thirty (30) days of the date the employee had knowledge of inclusion of the document in the file.
- (D) If the COUNTY and the UNION agree that any material reflecting critically or adversely on an employee is proven to be materially incorrect, it shall be removed from the personnel file. Grievances shall not be placed in personnel files.

Section 3 - Work Rules

The **COUNTY** shall furnish the **UNION** a copy of all work rules, regulations and general or special orders in writing in a timely manner. The **COUNTY** will disseminate these rules, regulations and orders in an appropriate manner.

Section 4 - Professional Nursing Matters

A Professional Nurse Committee composed of a maximum of five (5) employee representatives selected by the **UNION**, which includes representation from each of the areas of Public Health, Behavioral Health, Community Health Centers, and Public Safety and up to five (5) representatives of the **COUNTY** shall meet for up to two (2) hours once a quarter during normal **COUNTY** business hours. This time will be compensated in accordance with Article 10. The Committee shall meet for the purpose of making recommendations to management for the safety of nursing practices, improvement in the quality of nursing care and professional nursing standards of care and conduct as it relates to County provided services.

Section 5 - Expense Reimbursement

Travel expenses incurred by employees as a result of job requirements shall be reimbursed per the Administrative Procedures Manual (APM) Chapter 2, Section 7.

Section 6 - Non-discrimination

The provisions of this Agreement shall be applied equally to all employees in the bargaining unit without discrimination in accordance with applicable local, state and federal laws and regulations. Grievance claiming violation of this section shall not be arbitral.

Section 7– Uniforms

The **COUNTY** shall reimburse up to a maximum of three hundred and fifty dollars (\$350.00) annually for required uniforms, personal stethoscopes and/or protective footwear that meet OSHA standards. Proof of actual purchase shall be furnished to the **COUNTY**.

Section 8 - Parking

- (A) The **COUNTY** may raise parking fees to match fees in the market area, however only one (1) change may be made during the life of the contract.
- (B) The "Market Area" used by the COUNTY to establish parking fees will be defined as all parking lots, except the most expensive lot and least expensive lot, between High and Charnelton Streets on the East and West, and 4th and 11th Streets on the North and South of the Lane County Public Service Building and the Courthouse.
- (C) **UNION** represented employees stationed at the Lane County Adult Corrections facility and working for the Lane County Sheriff's Office shall be provided free parking.
- (D) The following parking provisions apply to employees working at the Community Health Center of Lane County, Riverstone Clinic:
 - (1) Staff will be allowed to park in the lot behind the Riverstone Clinic after 5:00 p.m. on weekdays and on weekends. Employees will be allowed the time necessary to move vehicles during the workday to address the parties' safety concerns.
 - (2) The parties agree to meet and develop mutually agreeable strategies to address safety concerns raised by employees.
 - (3) All parties agree that, other than the times specified in item 1 above, no staff of the Community Health Centers of Lane County will be allowed to park in the lot adjacent to the Riverstone clinic.

Section 9 - Substance Abuse Policy

In the event the **COUNTY** establishes a County-wide Committee to develop a substance abuse policy, the **UNION** will be given notice and the opportunity to designate a representative to the Committee.

Section 10 - Licenses

The **COUNTY** will reimburse employees for the cost of professional licenses/certifications required for their position.

Section 11- Loan Repayment Programs

For purposes of defining full time status of qualifying employment for Loan Repayment inquires, the parties agree the COUNTY will provide an employee's FTE status based upon the annual average of an employee's paid hours and eligible protected leave hours including hours worked, time management, holidays, FMLA/OFLA and bereavement), unless the agency specifies other requirements or information. The County shall consider 30 hours or greater full time as defined in section 6 of the Department of Education's Public Service Loan Repayment Certification form.

ARTICLE 8 SELECTION/PROMOTION

Section 1 - Job Posting

- (A) Vacant bargaining unit positions, except those filled by lateral transfer or promotion as provided below, shall be posted for employment applications.
- (B) Permanent, non-probationary bargaining unit members who desire promotion or lateral transfer may submit a request to be considered to the Human Resources office at any time. Such request shall specify the classification(s) to which the employee wishes to be promoted or transferred. When a position in a classification to which an employee has filed a promotional or transfer request becomes vacant, the employee will be notified and may apply.

Section 2 – Legal Requirements

The **COUNTY** and the **UNION** both recognize that there may be a legal requirement to place an employee into position due to the reinstatement rights of an injured worker, an employee returning from military or other protected leave, a court order, an accommodation under the Americans with Disability Act, or similar mandated rights that may take precedence over the provisions of this Article.

Section 3 - Promotional Preference

Non-probationary bargaining unit employees who complete an official employment application and who meet the minimum qualifications for the classification shall be granted promotional preference for all bargaining unit positions. Promotional preference will occur subject to the following:

- (A) All postings will be displayed in a central location electronically through the COUNTY's website. Further, Supervisors/Hiring Authorities shall notify all AFSCME staff of positions opening within their respective departments.
- (B) Employees may fill out the AFSCME Promotional Request form at any time of the year and will be immediately added to the promotion list.
 - (1) Completing the AFSCME Promotional Request form only guarantees that the employee will be sent a recruitment announcement. Once the employee has been notified of the promotional opportunity, the employee must complete an employment application for the vacant position.
 - (2) Employees going on vacation, for more than one (1) week, have a responsibility to notify Human Resources in writing or by e-mail of where they may be reached if they want to be notified of any promotional opportunities.
 - (3) Employees should keep a copy of the completed promotional request form in order to help themselves remember which positions they have requested <u>the</u> promotional notification of. Employees will receive notification only of those positions listed on their promotional request form.
 - (4) Employees can keep themselves informed of current posted positions <u>by</u> accessing the online **COUNTY** Employment Opportunities web page.

- (5) Employees must keep Human Resources notified of their current address and phone number.
- (C) Human Resources staff will accept electronic and/or paper Promotional Request forms and maintain an up to date promotional request file. When a vacant AFSCME position is posted, Human Resources will send a copy of the recruitment announcement individually to the employees on the promotional notification list for that classification via the employee's current email address on file.
- (D) As determined by the COUNTY, promotional eligibility shall be based on the score received on the supplemental <u>questionnaire</u> <u>scoring</u> and/or any other appropriate selection tool, and seniority.
- (E) Employees who meet minimum qualifications for the promotional opportunity will receive seniority points at the rate of two (2) points for each six (6) months of employment up to a maximum of fifteen (15) years of service, which will be added to the score from the supplemental questionnaire <u>scoring</u> or other selection tool used to determine qualifications.
- (F) Veteran's Preference Employees who are veterans will have five (5) points added to their score after providing required documentation. Employees who are disabled veterans will have ten (10) points added to their score after providing required documentation. All current employees who apply for promotional opportunities must include the appropriate documentation verifying their veteran status, a DD214 or DD215 long form and/or disabled documentation, for each position for which they apply.
- (G) Up to the top five (5) candidates for internal promotion as determined in paragraph A above shall be referred to the appointing authority for an employment interview. Departments are not required to fill a position with a promotional candidate. They may elect to post the position pursuant to Section 1 of this Article.
- (H) All employees on layoff status shall be given an opportunity to apply for any bargaining unit vacancy in any classification which has a pay grade above that of their previous classification and for which they are qualified. When applying for the vacant bargaining unit position, the employee on layoff status shall be eligible as an in-house candidate, subject to the provisions above.

Section 4 - Lateral Transfers

- (A) Lateral transfers are generally made from one authorized position to another within the same classification. Lateral transfers may also be made to other classifications at the same pay grade or one (1) pay grade lower either within the department or in a different department provided that employees wishing to transfer can demonstrate that they meet the minimum qualifications for the new classification. The **COUNTY** may require an employee wishing a transfer to pass the same test required to qualify for promotion.
- (B) Supervisors/Hiring Authority will notify all employees within their department of any vacant position before going to the recall or transfer list to allow any interested qualified staff member in the same classification the option of a reassignment of duties. After any reassignments occur, the department will notify Human Resources of the vacant position with specific information. Human Resources will assist with the educational process by checking to see that departments have dealt with internal reassignments before requesting a transfer list or that a position be posted. Reassignment will not be required if the only eligible employees are within the program and location opening the recruitment.

- (C) Lateral transfers will only be considered when a position becomes vacant unless there are two (2) or more transfer candidates who can "trade" positions. If an employee is interested in being considered for lateral transfer, the employee must submit a written request for lateral transfer, clearly explaining the employee's interests, to Human Resources (or the Department of Public Safety for positions within that Department). The request must be received before a position is posted in order for a transfer request to be considered. Human Resources staff will accept electronic and/or paper Transfer Request forms and maintain an up to date transfer file.
- (D) Employees are responsible for updating and maintaining their electronic and/or paper Transfer Request form. Human Resources will send a courtesy reminder to employees during the first week of January each year to update or maintain their Transfer Request form. The reminder will be sent electronically; however, in sections of the County where employees do not have access to computers, supervisors will post reminders in a central location. Employees who will be absent from work for more than one (1) week have a responsibility to notify Human Resources in writing or via e-mail of where they may be reached if they want to be considered for any transfer position. Further, employees must keep Human Resources notified of their current address, personal email address and phone number.
- (E) When a vacancy occurs, Human Resources will contact appropriate employees on the transfer list as defined above, in Section 4 (A) to determine employees' interest in a specific position. All employees indicating an interest will be referred to the department for consideration. Included with this list will be an outline of appointing authority responsibility.
- (F) When the department receives the list of transfer candidates from Human Resources, the memo will be specific in what the department's responsibilities are towards those candidates.
- (G) When an opening occurs in the appropriate classification, transfer candidates shall be interviewed for the position before the position is posted. The hiring authority must contact all transfer candidates to schedule interviews. If unable to contact candidates immediately, the hiring authority will continue to try to make contact for at least three (3) days.
- (H) Departments are not required to fill a position with a transfer candidate. They may elect to post the position pursuant to Section 1 of this Article.
- Accepting a transfer position will remove the employee's name from the transfer list. The employee will be required to contact Human Resources and complete a new transfer request form to be placed back on the transfer list.

Section 5 - Department of Public Safety Positions

All bargaining unit positions within the Department of Public Safety shall be excluded from Sections 1 through 3 of this Article except that Section 1 (A) shall apply. Bargaining unit employees working in the Department of Public Safety shall be fully eligible for promotional preference for all other bargaining unit positions as provided in this Article.

Section 6 - Reclassification

The following shall govern the reclassification of filled positions in the bargaining unit:

(A) Incumbents in positions being reclassified upward must meet the minimum qualifications for the new classification.

- (B) If, over time, the complexity or level of responsibility of a position increases, the department may submit a request for reclassification to Human Resources. Affected employee(s) shall be notified of all requests for reclassification. If an employee believes the duties of the position have changed sufficiently to justify a reclassification, the employee may request a reclassification from the department.
- (C) If a position is reclassified downward, the layoff procedures of this Agreement, Article 16 shall take effect, unless the incumbent employee elects voluntary demotion.
- (D) The **UNION** shall be notified of all reclassifications within ten (10) days of approval.

Section 7 – Flex Staff Series

After an employee has been employed at the entry level in a flexibly staffed classification for a period of one (1) year, the employee may be advanced to the journey level subject to the following:

- (A) The employee is remaining in the same position.
- (B) The employee meets the minimum qualifications for the journey level.
- (C) The employee is performing, at an acceptable level, the duties of the journey level.
- (D) An employee, who has been at the entry level for eighteen (18) months or more, may request to be moved to the journey level. Such request shall be approved or denied by the Department Director within fourteen (14) days. The Department Director's decision shall be based upon Paragraphs A, B and C, above.
- (E) Denial of a request to move to the journey level may be appealed by filing a written appeal with Human Resources within fourteen (14) days of receiving the denial from the Department Director.
- (F) The County Administrator or designee shall have ultimate and final authority to approve or disapprove any request for movement from the entry level to the journey level.
- (G) Upon moving from the entry level to the journey level, an employee shall be placed on a step in the journey level pay grade with a minimum of a five percent (5%) salary increase.
- (H) Flexibly staffed classifications are those classifications identified in Appendix A.

Section 8 - Probationary Period

- (A) The probationary period is an integral part of the employee selection process and provides the COUNTY with the opportunity to upgrade and improve operational efficiency by observing an employee's work, training and aiding employees in adjustment to their positions; and by providing an opportunity to reject any employee whose work performance fails to meet required work standards.
- (B) The COUNTY reserves the right, as part and parcel of the selection process, to reject any probationary employee during the initial probationary period for any reason without recourse, if in the COUNTY's opinion such rejection is in the best interest of the COUNTY. In the event of the rejection of a probationary employee, the COUNTY shall notify such employee two (2) weeks prior to the effective date of such rejection, or at the option of the COUNTY, shall provide two (2) weeks' pay in lieu of such notice.

- (C) New bargaining unit employees employed in classifications represented by the UNION, shall serve a probationary period of six (6) continuous months worked in that classification. Employees failing to receive a successful or better evaluation rating on their probationary review may have their probationary period extended for a period not to exceed one hundred eighty (180) days. Notice shall be given to the UNION when a bargaining unit employee's probationary period is extended.
- (D) Employees who are transferred from one position to another but do not change classification, or employees who are reclassified, shall not serve a new probationary period.
- (E) Employees who are transferred or promoted to another classification shall serve a new probationary period which shall be the same period as specified in paragraph (C) above. Such employees, who fail, as determined by the COUNTY, to satisfactorily meet the requirement of the new position or classification, at any time during the probationary period, shall be returned to the previously held position or classification in the former department, provided the employee completed the initial six (6) month probationary period prior to the promotion.

ARTICLE 9

HOURS OF WORK AND OVERTIME

Section 1 - Workday/Workweek

The workday is defined as twenty-four (24) hours commencing at 2200 hours. The workweek is defined as seven (7) consecutive workdays in the calendar week commencing at 2200 hours on Friday and ending at 2159 hours on the following Friday.

Section 2 Normal Work Schedule

An employee will normally work eight (8) hours in a nine (9) hour period or eight (8) hours in an eight and one-half (8-1/2) hour period in a workday and five (5) days in a workweek and shall normally receive two (2) consecutive days off, but not necessarily in the same workweek.

Section 3 - Alternate Work Schedules

- (A) It is recognized that the **COUNTY** may, from time to time, find that changes in individual or operational work schedules are in the best interest of **COUNTY** operations.
- (B) While it is understood that employees shall not have the privilege of selecting work schedules, the COUNTY shall make a good faith attempt to avoid making changes in work schedules which result in an expressed undue hardship to affected employees and will within operational limitations consider requests for shift length and/or shift preference based upon seniority. In the event of work schedule changes resulting in a change in the number of days per week, or hours per day, to be worked, the COUNTY shall include with the notice an explanation of any changes in overtime calculations. It is agreed that in no event shall an employee be required to work more than forty (40) straight time hours in the workweek.
- (C) When an employee works an alternate work schedule pursuant to (A) or (B) above, all hours worked pursuant to the schedule shall be considered regular hours and not subject to the overtime provisions of this agreement. It is agreed that in no event shall an employee be required to work more than forty (40) straight time hours in the workweek.
- (D) Supervisors shall make a good faith effort to accommodate requests for an alternate work schedule. The final decision to grant or deny any request for an alternate work schedule shall be at the sole discretion of the Department Director and the decision shall not be subject to the grievance and arbitration provisions of this Agreement.
- (E) Work schedules shall not be temporarily changed for the purpose of avoiding the wage provisions of this Agreement.

Section 4 - Employee Work Schedule

- (A) It is recognized that the COUNTY may, from time to time, find that changes in individual or operational work schedules are in the best interest of governmental operations. It is agreed that the COUNTY may make such changes, provided that except in the case of emergency or when the change is initiated by an employee, the COUNTY shall notify the affected employee at least ten (10) calendar days prior to implementation of such changes. Regular work schedules shall be established as far in advance as the COUNTY reasonably feels is practical, but in no event shall they be posted less than fourteen (14) days prior to the onset of the work period. The ten (10) day notice of schedule change shall not be required for employees assigned to modified duty under worker's compensation.
- (B) Temporary work schedule changes for the purpose of meeting statutory requirements shall not be subject to the provisions of this section. Emergency shall be defined as any unforeseeable circumstance or situation requiring the presence of personnel to conduct COUNTY business as deemed necessary by the COUNTY.

Section 5 Overtime

When the **COUNTY** requires employees to work overtime, the following shall apply:

- (A) Unless otherwise provided in this section, authorized overtime work shall be compensated by payment at the rate of one and one-half (1-1/2) times the regular hourly rate. If the employee and the department agree, an equivalent credit of compensatory time off may be given in lieu of the paid overtime.
- (B) Except as modified by Section 3 above, all work performed in excess of eight (8) hours in any one (1) workday, or forty (40) hours in a workweek as defined herein, shall be considered overtime work. All hours over forty (40) in the workweek that are worked on the seventh (7th) consecutive day of work in the workweek shall be paid at two (2) times the regular hourly rate. Overtime shall not apply to employees who work in excess of five (5) consecutive days if such work period is at the employee's request or in the operation of 24-hour facilities involving rotation to a different shift where overtime would apply after seven (7) consecutive days worked.
- (C) For the purposes of overtime and double overtime calculation, holiday pay will count as "work performed." The parties agree than example of this calculation is as follows: employee works either (8) hours Monday and Tuesday. Wednesday is a holiday and employee receives eight (8) hours of holiday pay and performed no work duties. Employee works 8 hours on Thursday and then 10 hours on Friday. Employee will receive two (2) hours of overtime pay on Friday because the employee has reached the threshold of forty (40) hours worked in the work week.
- (D) For the purposes of overtime and double overtime calculation Time Management (TM) and other non-worked paid leave (e.g., holiday hours, compensatory time taken) will count as "work performed" toward the forty (40) hours in a workweek total. However, TM and other non-worked paid leave (e.g., comp time taken) will NOT count toward the eight (8) hours per workday pay total for purposes of calculating overtime and double overtime. For the purposes of overtime and double time calculations, the first day worked will be the employee's first scheduled workday in the workweek. For the purposes of double overtime, employees must have actually worked on each seven (7) consecutive days.
- (E) For the purposes of applying this language to part-time Nurse Practitioner and Physician's Assistant providers the following will apply:
 - (1) For purposes of overtime the part-time employee must meet their normally scheduled hours in the workweek before they are eligible for overtime. If the employee meets their regularly scheduled hours in the work week by actually working those hours, being paid

for holiday pay or time management and they work on Saturday or Sunday, they will be paid for overtime.

- (2) For the purposes of overtime and double overtime calculations, the first day worked will be the employee's first scheduled workday in the workweek. For the purposes of double overtime employees must have actually worked on each seven (7) consecutive days and meet the forty (40) hour requirement in the workweek.
- (F) The parties agree that the following are examples of how the overtime provisions describe in paragraphs C and D above would be calculated for an employee whose normal work schedule is eight (8) hours in a workday and five (5) days in a workweek:
 - (1) Example: Employee works four (4) eight (8) hour days (Monday, Tuesday, Wednesday, Thursday) and then takes eight (8) hours of TM on Friday. If employee works on the following Saturday, employee will earn overtime for those hours as forty (40) hours of "work performed" within the workweek has been reached. However, if the employee works on the following Sunday, the employee will receive overtime for those hours worked, not double time, because they have not worked on each consecutive seven (7) days.
 - (2) Example: Employee works six (6) hours on Monday and takes two (2) hors of TM to go to a doctor's appointment on Monday. Employee is asked to work two (2) hours after the employee's scheduled shift on Monday. Employee will NOT earn overtime for those two (2) hours because the employee has not worked eight hours in the workday (assuming employee has not crossed the 40 hour per week threshold of worked time).
- (B)(G) The parties agree that the following is an example of how the overtime provisions describe in paragraphs C and D above would be calculated for a part-time Nurse Practitioner of Physician's Assistant. Example: Part-time Nurse Practitioner employee scheduled to work thirtytwo (32) hours a week and is scheduled and works eight (8) hours on Monday, Tuesday, Wednesday and Thursday. Employee does not work on Friday, their normal day off. Employee works four (4) hours on Saturday and four (4) hours on Sunday. The hours on Saturday and Sunday will be calculated as overtime. Double time does not apply since they did not actually work on each of the seven (7) consecutive days.
- (C)(H) The COUNTY shall be the sole judge as to the necessity, requirement and qualifications of personnel to work overtime. The COUNTY agrees to recognize and consider seniority in regards to overtime assignments. Overtime shall be authorized in advance when possible, except when unforeseen circumstances arise. Departments shall set forth exceptions, if any, to the advance authorization requirements specified in this section.
- (D)(I) It is understood that for the purposes of overtime calculations, employees working shifts which overlap workdays shall be assumed to have completed their shift on the day in which it commenced.
- (E)(J) Overtime shall be compensated only once for the same hours worked.
- (F)(K) Overtime shall be calculated to the nearest tenth (10th) hour worked.
- (G)(L) When a nurse is called to work after the completion of a shift, without at least eight (8) hours off from the end of their last shift worked, the ensuing hours worked shall be compensated at one and one-half (1-1/2) times their regular hourly rate.
- (H)(M) In the event an employee is on a four (4) day, ten (10) hour shift, overtime will be compensated after ten (10) hours in any workday and after forty (40) hours in any workweek, or after four (4) consecutive workdays, regardless of the workweeks involved.

(N) Employees may-shall be allowed-accrue up to a maximum of eighty (80) hours of compensatory time. The maximum compensatory time allowed for part-time employees will be forty (40) hours. All time recorded over maximum accrual will be paid out.

Section 6 - Meal/Rest Periods

- (A) Employees shall be allowed one (1) rest period of fifteen (15) minutes¹ duration in each one-half (1/2) shift, which insofar as is practicable, shall be in the middle of each half-shift, such time to begin when the employee leaves their work station and to end when the employee returns to their work station.
- (B) Employees who are required to work beyond their regular quitting time shall be allowed a fifteen (15) minute rest period before commencing overtime work provided that it can be reasonably foreseen that such overtime will exceed two (2) hours' duration.
- (C) Unpaid meal periods shall not be less than thirty (30) minutes, nor more than one (1) hour in duration, near the middle of their scheduled shift. Employees required to work during their meal period or portion thereof, shall be paid for that meal period and get another meal period during that shift without pay.
- (D) It is agreed and understood between the parties that the employee's meal period may be interrupted by the COUNTY's reasonable operating needs and that such employees are thus subject to call during their meal periods.

Section 7 - Reporting Place

Employees shall report to their regular place of reporting so as to begin work at the designated starting time and shall return to their reporting place so as to be off work by the designated quitting time with approval of their supervisor. When an employee works in more than one reporting place, one location shall be designated as the regular reporting place.

Section 8 - Shift Differential

The **COUNTY** agrees to pay an hourly shift premium of one dollar and fifty cents (\$1.50) in addition to the established wage rate to employees for all shifts worked on other than the designated day shift. The designated day shift shall be considered any shift with hours primarily between the hours of 10:00 a.m. and 6:00 p.m.

Section 9 - On-Call

- (A) An employee who is required to be on_call or on standby during off_duty hours will be compensated at the rate of two (2) hours regular wage per day. If the individual is called to work, they will be paid for the actual hours worked at the applicable straight or overtime rate. To qualify for on_call compensation, an employee must be required to be available for contact by telephone, pager or other telecommunication device and/or to be able to report to work immediately. Except when unforeseeable circumstances occur, no employee shall be required to be on_call more than fourteen (14) days in a twenty_eight (28) day period.
- (B) Except for calls received from a supervisor or manager in response to an oversight of the employee an employee who receives a phone call <u>or electronic communication</u> during off duty hours shall be compensated for a minimum of onehalf (1/2) hour at the applicable straight or

overtime rate in accordance with Article 9, Section 1 and Section 5. If a phone call <u>or electronic</u> <u>communication exchange</u> exceeds one-half (1/2) hour in duration, the employee shall be compensated for the actual time of the call. An employee called back a second time within the time frame of the original call back will not be eligible for an additional call-back pay. Exempt employees' compensation will be in the form of compensation time at the rate of one (1) to one (1).

Section 10 – "Show Up Pay"

An employee who is called to work while being on call or outside their normal work schedule and upon reporting finds no work available shall be guaranteed a minimum of one (1) hour pay at the applicable straight or overtime rate.

Section 11- Telework

Eligibility and Criteria for Teleworking

<u>Telework does not change the employee's conditions of employment. County's procedures, and expectations shall apply while individuals are teleworking. Failure to follow policy and procedures around Telework may result in termination of the Telework Agreement. Either Party can terminate a telework agreement with 30 days notice.</u>

Employees may submit a Telework Request to their supervisor for consideration. Permission to work remotely shall not be unreasonably withheld as long as the duties of the position can be performed remotely.

If a teleworking assignment has been approved and the employee wishes to end the Teleworking Agreement, the employee will meet with the supervisor and set an effective end date. If the employer wishes to discontinue the Teleworking Agreement, the supervisor or manager is responsible for setting a meeting with the employee to set an effective date for discontinuation of the Teleworking Agreement.

The telework must be arranged so that there is no discernable difference in the level of service provided to the County or its members. The Telework Site must not disrupt or alter the teleworking employees or coworkers' job responsibilities.

General Conditions

The employee's budgeted FTE will not change under a Telework Agreement.

The employee shall attend job-related meetings, training sessions, and conferences, either inperson or virtually, as requested by the supervisor or expected as part of regular job duties. The employee is expected to be available just as they would if they were reporting to the Regular Workplace. Teleworking is not to be used in lieu of taking Time off.

If the Regular Workplace is closed due to an emergency or inclement weather, the supervisor will contact the employee. If there is an emergency at the Telework Site, such as a power, internet outage, or other similar situation preventing the employee from completing their normal work duties, the employee will notify the supervisor as soon as possible. During these cases of Emergency the employee may be assigned to the Regular Workplace or a different Telework Site or be allowed the option of taking time off.

The employee will not hold in-person business work related meetings with others-at their Telework Site. Meetings should be scheduled at your office or alternative site.

Dependent Care

Teleworking employees should not act as primary caregivers for dependents or other individuals during the agreed upon work hours unless it has already been discussed and agreed to by the supervisor. This does not mean dependents will be absent from the home during the employee's work hours. It simply means that caregiver responsibilities will not require the employee's full attention during work hours. Employees are encouraged to make dependent care arrangements to permit successful completion of work assignments.

Supplies, Equipment, and Furniture

Any reimbursable expenses related to teleworking not covered by this policy must be preauthorized by the Supervisor prior to purchase or installation. Any supplies, equipment and/or furniture reimbursed or purchased by the County for telework purposes will be property of the County and returned upon termination unless the employee and the County reach agreement for the employee to purchase the equipment.

Equipment and software used while teleworking will be provided by County. Support from Technical services must be manageable and shall not require a Technical service staff member to come to the individuals Telework Site (home).

The County will provide standard office supplies (pens, paper, pencils, etc.). Out-of-pocket expenses for supplies normally available at the Regular Workplace will not be reimbursed. Employees will utilize Regular Workplace supplies.

Repair and/or replacement costs and liability for County -owned equipment used during teleworking for normal use and wear, is the responsibility of the County.

Temporary and Medical Teleworking

<u>Temporary Teleworking may be approved for temporary work arrangements during a temporary</u> <u>interruption of work due to inclement weather or instances where safety and health measures are</u> <u>put in effect by other governmental agencies.</u>

<u>Medical teleworking may also be used for transitional work purposes to assist employees in</u> returning to work from a temporary non-occupational medical condition in consultation in Human <u>Resources.</u>

Medical teleworking is completely voluntary and the employee is under no obligation to telework if on approved FMLA/OFLA leave. Medical Teleworking must also comply with any restrictions or limitations that the employee's physician has prescribed. In some instances, a physician approval may be needed in order to establish the Telework Agreement for medical purposes. Any time worked while teleworking for medical purposes will not count towards an employee's annual FMLA/OFLA entitlement.

<u>Medical Teleworking Agreements are temporary and a discontinuation date must be indicated on the Teleworking Agreement. Renewal of a Medical Teleworking Agreement is subject to approval by the Executive Director or Human Resources.</u>

Union Counter Proposal AFSCME Local 2831-1 Nurses Unit June 14, 2021

ARTICLE 10 WAGES Section 1 - Salary Range Adjustments

- (A) The salary ranges in effect at the ratification Board of County Commissioners' approval of this Agreement shall be those set forth in Schedule A and attached hereto. Effective the first full pay period following July 1, 2017 2021, employees on the payroll on the date of the Board of County Commissioners' approval of this Agreement by the COUNTY in the classifications with a negotiated market adjustment will move to the negotiated pay grade. Employees will be placed at a step closest in pay to their current step which does not result in a decrease in pay. Cost of living adjustments will be added to current step prior to moving from step to step.
- (B) Effective the first full pay period following January 1, 2018 all employees on the payroll on that date on step one (1) in the Medical Assistant 2 classification will receive a one-time payment of one-hundred and seventy-five dollars (\$175.00).
- (C) Cost of Living Adjustments
 - (1) Effective the first full pay period following July 1, 2017, 2021 employees on the payroll on the date the Board of County Commissioners' approval of this Agreement by the COUNTY, shall receive a two percent (2%) three percent 3%) cost of living adjustment (COLA) and the pay ranges shall be changed to reflect the increase. The salary ranges shall be set forth in Schedule A and attached hereto.
 - (2) Effective the first full pay period following July 1, 2018, 2022 employees on the payroll on that date shall receive a two percent (2%) two and one-half percent (2.5%) cost of living adjustment (COLA) and the pay ranges shall be changed to reflect the increase. The salary ranges shall be set forth in Schedule B and attached hereto.
 - (3) Effective the first full pay period following July 1, 2019, 2023 employees on the payroll on that date shall receive a two percent (2%) two and one-half percent (2.5%) cost of living adjustment (COLA) and the pay ranges shall be changed to reflect the increase. The salary ranges shall be set forth in Schedule C and attached hereto.

Section 2- Steps in Compensation Plan

(A) The Compensation Plan shall be based upon a seven (7) step schedule with the steps being equally spaced between the low and high ends of the salary range for each classification. Nurse Practitioners and Physician Assistant classifications shall have the bottom three steps removed and three additional steps added to the top. Employees hired at Step 1 of the compensation plan shall advance to Step 2 upon the completion of six months of employment with the COUNTY. Otherwise, step increases shall occur at twelve (12) month intervals unless the employee receives "needs improvement" or lower rating on their performance evaluation.

- (B) Employees who are denied a step increase must be notified in writing prior to the scheduled date of the increase. The notice must identify the areas of deficiency. Employee will be given the opportunity to sign the notice. Employees who are denied a step increase may utilize either the Administrative Procedures Manual (APM) evaluation appeal process or may use the grievance procedure in Article 6. The only permissible claim of contract violation is a management rights violation because the performance deficiency is alleged to be unsubstantiated or the denial is alleged to be inequitable. The parties agree to make every reasonable effort to resolve the issue at or before Step 3.
- (C) In the event an employee's evaluation is not completed within thirty (30) calendar days of when due, the following pay period the employee shall advance to the next higher step.

Section 3 - Promotion

An employee who is promoted to a position in a class with a higher salary range shall normally receive an increase of at least five percent (5%) over the regular salary received prior to the promotion, provided such increase does not place the employee at a salary above the top of the range for the new classification.

Section 4 - New or Revised Classifications

Should the **COUNTY** establish a new, or substantially modify an old or existing, classification the following shall apply:

- (A) A proposed wage rate shall be established by the **COUNTY**, and provided to the **UNION**.
- (B) The rate proposed by the COUNTY shall be deemed as agreeable to the UNION at the end of two (2) calendar weeks from the date of notice above unless the UNION requests negotiations over the proposed wage rate within that same period.
- (C) Should the **UNION** request to negotiate over the proposed wage rate, the provisions of Article 17, Section 1 (B), Section 1 shall apply.
- (D) No new or modified classification shall be effective until such time as the Board of County Commissioners ratifies the regular wage rate.
- (E) No employee shall incur a salary reduction because of the establishment of a new, or by substantially modifying an existing, classification pursuant to this Article.

Section 5 - Bilingual Differential

(A) Positions designated as bilingual will receive five percent (5%) additional compensation above the base classification pay.

- (B) Bilingual designation is an adjunct classification, as indicated in Appendix C. The classification specifications will include bilingual skills of a specified level in a specified language or languages. For example, a CHN-2 position requiring bilingual skills would be designated as CHN-B2.
- (C) The **COUNTY** shall determine which positions shall be designated as "B" classifications.
- (D) The **COUNTY** may test for appropriate minimum qualifications for level of fluency to meet the minimum qualifications for the classification specification; this may include testing current employees on an ongoing basis to meet qualification as determined by the **COUNTY**.
- (E) A "B" designated classification shall be considered a separate classification for the purposes of Article 16. In order for an employee in a non-"B" designated classification to bump into a "B" designated classification the employee must meet the minimum qualification for level of fluency for the "B" designated classification.
- (F) The UNION may obligate the COUNTY to a formal classification review for any classification designated to be a "B" classification under this section. However any such formal review requested under the Agreement (Nurses Unit) shall be counted as a request as provided under Article 10 Section 7 (F) of the Agreement for the General Unit.

Section 6- Direct Deposit

- (A) The COUNTY reserves the right to distribute employee payroll via direct deposit. Unless the UNION is provided at least thirty (30) calendar days' notice to the contrary, the direct deposit program shall include the protocols outlined below.
- (B) Employees who have no access to Employee Self-Service will continue to receive a payroll advice.
- (C) Direct deposit may be made to multiple financial institutions at the same time.
- (D) Subject to the conditions contained in subsection (E) herein; payroll subject to direct deposit will normally be available in the morning of the Friday on which the payroll is disbursed to employees.

In those instances when the payroll Friday occurs on a holiday as provided in Article 11, Section 1 of this *Agreement*, payroll subject to direct deposit will normally be available on the day before said Friday.

Section 7- Deferred Compensation

Effective the first pay date following July 1, 2021 the County shall contribute two percent 2% for each employee into a Deferred Comp account.

Section 8- Essential Worker Pay

<u>The parties agree that any increases in compensation to represented or non-represented</u> <u>employees in Lane County funded thru the American Recovery Plan Act will trigger an automatic</u> <u>reopening of negotiations for all AFSCME units to negotiate essential worker pay.</u>

ARTICLE 11

LEAVE TIME AND HOLIDAYS

Section 1 - Holidays

(A) The following days shall be recognized and observed as paid holidays subject to the provisions of paragraphs (B) and (C) of this Section:

New Year's Day Martin Luther King's Birthday (3rd Monday in January) Presidents' Day (3rd Monday in February) Memorial Day (Last Monday in May) Independence Day Labor Day (1st Monday in September) Veterans' Day (November 11) Thanksgiving Day Christmas Day

(B) **Qualifications**

The above **COUNTY** holidays are to be paid holidays, but only for eligible and qualified employees. For the purposes of this Article, an eligible and qualified employee shall mean any non-probationary or probationary permanent employee who:

- (1) Reports for work or is on paid leave on their last scheduled work day prior to and first scheduled work day following, the holiday; and
- (2) Whose scheduled work day or paid leave prior to or following the holiday falls within two (2) calendar days of the holiday.

(C) Holiday Pay

- (1) Full-time eligible bargaining unit employees shall be compensated for each holiday as follows:
 - (a) When a bargaining unit employee has requested and is regularly working on an alternate work schedule while other employees within the same division are working a five (5) day, eight (8) hour work schedule, the employee shall have the option of reverting to a five (5) day, eight (8) hour schedule on a week including a holiday or of remaining on the alternate schedule and using two (2) hours of accrued Time Management or compensatory time to supplement the eight (8) hours of holiday time off.
 - (b) When bargaining unit employees are required by the **COUNTY** to work a four (4) day, ten (10) hour work schedule or all of the bargaining unit employees within the Division are on a four (4) day, ten (10) hour schedule, the eligible employees shall receive ten (10) hours compensation for the holiday.
- (2) Part-time eligible bargaining unit employees shall be compensated for each holiday as follows:

- (a) During the week of a holiday, the COUNTY may permit part-time employees an opportunity for modification of their work schedule so as to work additional hours in order to receive a normal pay check, including pro-rated holiday pay, without having to use time management leave or other earned leave.
- (b) In developing an opportunity for a modified work schedule for the week of a holiday, the COUNTY shall give good faith consideration to part time employees' interests regarding an alternate work schedule provided that the COUNTY's operational needs can be met. When work requirements are such that a team or work group approach is necessary for productive and/or effective accomplishment of work, the COUNTY may develop a single modified work schedule which seems to best accommodate the interests of the majority of employees on the team or work group and meet the operational needs of the COUNTY. The team or work group shall have the option of determining whether to operate using the normal or modified work schedule.
- (c) If the **COUNTY** does not permit part time employees an opportunity for a modified work schedule for the week of a holiday pursuant to Paragraph (a) or (b), above, employees shall receive full holiday pay for the actual hours they would have worked on the holiday.
- (d) If part time employees are offered an opportunity by the COUNTY for a modified work schedule for the week of a holiday pursuant to Paragraph (a) or (b) above, and elect not to change from the normal work schedule, employees must use accrued time management leave or other earned leave to supplement the pro-rated holiday pay in order to receive a normal pay check or receive a short pay check based on pro-rated pay for the holiday.
- (3) Compensation for holidays shall be as per the following:
 - (a) Pay for each designated holiday which falls on a day the employee otherwise would work, or
 - (b) Time off with pay at the mutual convenience of the employee and the **COUNTY**, for each designated holiday which falls on a day the employee otherwise would not work.
 - (c) In addition to compensation under (a) or (b) above, a non-exempt employee required to work on a holiday shall receive, one and one-half (1-1/2) times the regular straight time rate for all work performed on a designated holiday or actual holiday, but not both.
- (4) Employees scheduled to work on the holiday, but who do not report, shall forfeit holiday pay unless such absence is for good cause.

(D) Holiday on Day Off

Whenever a holiday shall fall on an employee's scheduled day off, the last normal workday before the holiday or the first normal workday following the holiday (whichever is closer) shall be designated as the holiday. Whenever the Holiday falls equally between workdays, the last workday before the holiday shall be designated as the holiday. However, as an option, upon mutual agreement between the Supervisor and the employee an alternate day off may be granted. The alternate day off must be taken by the end of the fiscal year. If the employee has requested the time and the request has been denied due to **COUNTY** requirements the time off will be granted within the following thirty (30) calendar days.

(E) Holiday During Leave

Should an employee be on authorized paid leave when a holiday occurs, such holiday shall not be charged against time management leave or other earned leave.

(F) Friday Following Thanksgiving

The Friday following Thanksgiving, though not to be construed as a holiday for pay purposes, shall be considered a day off with pay except for those employees required by the **COUNTY** to report for work. Employees so required to work shall be given an alternate day off at the mutual convenience of the **COUNTY** and the affected employee. The alternate day must be taken between the Friday following Thanksgiving and the end of the fiscal year. For eligible regular part time and eligible temporary employees, who are not covered under Section 5, Personal Time Off, hours are to be based on the average hours scheduled during the two (2) pay periods prior to the Friday following Thanksgiving.

Section 2 - Time Management

(A) <u>Purpose</u>

It is the purpose of the employee time management program to provide employees with a leave with pay program which is easy to understand, responsive to individual needs and easy to administer.

(B) Eligibility

This program covers all permanent probationary and non-probationary employees in the bargaining unit. Employees covered by these provisions shall not be eligible for separate leave benefits covering the following:

- (1) Family Emergency;
- (2) Vacation Leave;
- (3) Sick Leave (non-occupational illness or injury leave, excluding disability leave);
- (4) Personal Holidays.

(C) Accumulation

Except as limited in subsection 4, (G) herein, leave time shall be accrued for each hour worked or hour of paid leave at the appropriate rate provided below.

Eligible employees shall accumulate earned leave, based on full-time status, at the following rates:

Months of Service		Earned Leave	Accumulation
		Accumulation	
0 - 12 mos. (0 to 1 yr.)	20.0 days/year	6.154 hrs/pay period
13 - 24 mos. (1 to 2 yrs.)	23.0 days/year	7.077 hrs/pay period
25 - 48 mos. (2 to 4 yrs.)	26.0 days/year	8.000 hrs/pay period
49 - 108 mos. (4 to 9 yrs.)		29.0 days/year	8.923 hrs/pay period
109 - 168 mos. (9 to 14 yrs.)		32.0 days/year	9.846 hrs/pay period
169 - 228 mos. (14 to 19 yrs.)		35.0 days/year	10.769 hrs/pay period

289 months + (24 + yrs.)

41.0 days/year

12.615 hrs/pay period

Union Counter Proposal

(D) Part-time Employees

Eligible, part-time employees shall accrue and use time off under this program on a pro rata basis, based upon the percent of full-time equivalence authorized for the position.

(E) Usage

- (1) Subject to the terms provided herein, earned leave time shall be available for use as it is earned.
- (2) During the course of the year, absences from work for any reason unless otherwise specified elsewhere in this Agreement, shall be charged against the employee's accrued leave balance. Earned leave shall accrue whenever an employee is on pay status with the COUNTY. Employees do not accrue earned leave when on leave without pay.
- (3) Time management requested and taken on a given day shall be equal to the number of hours the employee actually takes off work provided that such time shall not exceed the number of hours the employee would normally have worked on that day.

(F) Maximum Accumulation

An employee may accumulate earned leave, excluding the separate vacation balance, if any, to a maximum of twice their annual time management accumulation. As of the end of the pay period in which March 31 falls in each year, any employee credited with accrued leave greater than twice their annual leave accumulation shall forfeit that amount above their maximum accumulation. An employee who has acquired the maximum allowable accumulation of earned leave may continue to accumulate earned leave for the balance of the year in which the maximum accrual was reached, provided, however, that the employee must reduce the accumulation to the maximum allowable prior to the following March 31 or forfeit the excess.

(G) Termination

After six (6) months of service, upon the termination of a non-probationary employee, the employee's accrued time management leave balance as of the date of termination shall be converted into pay at the rate of one (1) hour for each two (2) hours of accrued time management leave paid out at fifty percent (50%) of the balance at the current rate.

(H) Death

After six (6) months of service, in the event of the death of a non-probationary employee, all accumulated earned leave shall be paid to the employee's personal representative at the current rate of pay.

(I) Scheduling

- (1) Employees shall, whenever possible, request time-off in advance. Use of such leave must be scheduled between the employee and the COUNTY. When an employee is sick or an emergency occurs requiring their presence elsewhere, the employee must notify their supervisor prior to the start of the employee's shift unless circumstances prevent the employee from doing so. If there is a situation that requires the employee to leave their worksite after the start of their scheduled shift, the employee shall notify their supervisor prior to leaving the workplace as appropriate per workgroup (examples include, but are not limited to: in-person, phone call, email or text message).
- (2) Supervisors will make a good faith effort to accommodate all leave requests. Requests made more than two (2) days in advance of the time off requested will be granted under normal circumstances, provided that the number of employees gone simultaneously is not excessive. Leave which has not been scheduled with the employee's supervisor at least two (2) working days in advance is defined to be unscheduled. Excessive use or a pattern of unscheduled leave may require written substantiation of illness or emergency nature of leave requirement. Failure to provide legitimate substantiation may result in disciplinary action up to and including discharge.
- (3) Upon receipt of a request for earned leave time off, the **COUNTY** shall grant or deny the request in writing as soon as possible, but in no event, longer than ten (10) days from the date of the request.
- (4) Employees working in the Community Health Centers ("CHC's") shall:
 - (a) Be provided an opportunity to have requested leave considered, in addition to the normal considerations for granting leave, on the basis of seniority for requests received from January 1 through January 30. In case of conflicts between employees concerning the scheduling of leave, the employee with the longest period of continuous service with the COUNTY shall be given first consideration, provided that leave requests are made prior to January 30. Such exercise of seniority shall be limited to one (1) selection per calendar year.
 - (b) Time Management requests that are denied shall be placed on the Time Management calendar in a waitlist category with a number assigned as to the order on a first come first served basis. The Time Management calendar shall be posted and made visible to all staff.
 - (c) Supervisors shall respond in a timely fashion to written requests for leave. Requests for leave submitted after the January 30 seniority option, shall be deemed to be approved if not denied within fourteen (14) days of receipt for requests submitted more than two (2) months ahead within seven (7) days for requests submitted two (2) weeks to two (2) months ahead, and within fifty percent (50%) of advance time for requests submitted less than two (2) weeks ahead. All leave requests after January 30 each year shall be on a first come first serve basis.

(J) Conversion

(1) Employees may sell accrued time management hours and vacation hours subject to the following restrictions:

- (a) The maximum number of time management hours and vacation hours that can be paid out in a calendar year cannot be greater than the number of hours taken in that same calendar year or eighty (80) hours, whichever is the lesser.
- (b) Employees must have a balance of at least forty (40) hours of time management after selling the time.
- (c) The time management leave hours must be either scheduled or used prior to any conversion pursuant to this provision.
- (2) Subsection (1) above notwithstanding, during the last three (3) calendar years prior to retirement eligibility, employees may sell up to two hundred (200) hours per calendar year of their annual leave accrual at the current rate of pay. Extensions of an employee's scheduled retirement date notwithstanding, no employee will be entitled to this benefit in more than three (3) years.
- (3) Subsection (1) above notwithstanding, employees who are laid off may sell back up to a maximum of eighty (80) hours of time management inclusive of any time management previously sold back in that year. If and when employees are recalled, within the first six (6) months of recall, they may buy back all or part of their previously accrued leave balances at the rate in effect at the time they are recalled at the same ratio at which they were cashed paid_out.

(K) Procedure for Donation of Time Management

Time Management Donations will be allowed on a case by case basis and will require approval by Human Resources Director. Employees who have an extreme emergent situation, have no more than eighty (80) hours of available earned leave time, and will not qualify for short-term or long term disability through the **COUNTY**, may request Time Management Donations through the following procedure:

- (1) Employee or the employee's co-workers may make a request in writing to their supervisor stating the nature of the emergent condition and the reason for the request.
- (2) The Supervisor will review the request, verify the employee's leave balance and check to see if other options are available. If it is found that no leave is available, the request will be forwarded to the Department Director. If the Department Director concurs the request is forwarded to the HR Director for approval.
- (3) Employees of the Department are notified of need and given an opportunity to donate. In order for this policy to be most effective, employees should be given a specific period of time in which to donate hours.
- (4) The necessary Donation of Time Management Hours form is provided by the department and when filled out is submitted directly to Payroll in order to maintain confidentiality. Names of donors will remain confidential.
- (5) When an employee must take time off from work, hours will be coded as leave without pay. Donated hours are transferred to the employee's account as needed by Central Payroll. The

donated Time Management hours may not be used for any other purpose than the emergency for which they are intended. The department is responsible for monitoring these hours and should notify Central Payroll if there are hours that are not eligible for donated time.

- (6) When the emergent situation has ended, any donated hours not used will be credited back to donors on a pro-rata basis.
- (7) Donations will be based on time donated, not dollar value of donation.
- (8) The eighty (80) hour eligibility period for Disability Leave defined in Section 4 below will not be subject to this program, unless an exception is granted by the HR Director.

Section 3 - Occupational Illness or Injury

Employees who sustain an injury or illness compensable by Workers' Compensation and who are unable to perform their assigned duties will be paid their regular salary minus any applicable employee contributions for lost time for the first ninety (90) calendar days of the employee's on-the-job illness or injury. Such time shall not be charged against any earned leave balance.

Section 4 – Non-Occupational Disability Leave

- (A) After completion of six (6) months of employment, if a non-occupational illness or injury exceeds the eighty (80) hour elimination period, the **COUNTY** will provide compensated time off at the employee's regular rate of pay for the first two (2) weeks of disability, or any part thereof; at ninety percent (90%) pay for the next two (2) weeks, or any part thereof; at eighty percent (80%) pay for the next two (2) weeks, or any part thereof; at seventy percent (70%) for the next two (2) weeks, or any part thereof; and at sixty-six and two-thirds percent (66-2/3%) any remaining disability period.
- (B) All disability leave pay is less any Workers' Compensation benefits for which the employee may be entitled following the elimination period until the employee is released to return to work up to a maximum of ninety (90) I calendar days from the first day of absence for a specific illness or injury.
- (C) The date on which an employee is unable to report to work due to a specific illness or injury will be the first day of absence for purposes of establishing qualifications for non-occupational disability leave.
- (D) The employee will be required to use any available accrued leave to satisfy the eighty (80) hour elimination period prior to qualifying for disability leave benefits. Once the eighty (80) hours are satisfied, the employee will not be required to fulfill a new elimination period for the same illness or injury so long as the elimination period and the disability leave do not exceed a total period of one hundred five (105) calendar days from the first day of absence or eligibility for long-term disability insurance coverage, whichever occurs first. Disability leave, including but not limited to the elimination period and paid leave hours, shall be prorated for part-time employees.
- (E) An employee whose disability leave exceeds two (2) weeks beyond the elimination period, thereby becoming eligible for a reduced percentage of pay, may choose to offset the reduction from their regular pay by charging time to their accrued leave balances. Disability leave, including but not limited to the elimination period and paid leave hours, shall be prorated for part-time employees.

It is understood that disability leave for any reason shall not exceed that period during which the employee is in fact physically unable to return to work, as substantiated by the employee's physician.

- (F) It is understood that any time off charged to disability leave pursuant to this Section may require substantiation to the satisfaction of the COUNTY prior to compensation. Failure to provide satisfactory substantiation will result in denying compensation and may result in disciplinary action pursuant to Article 5, Discipline and Discharge, of this Agreement.
- (G) Employees who have hours remaining in the Extended Illness Bank shall not lose those hours. However, no additional hours will be added to this bank. Extended Illness Bank hours may be used for the sole purpose of off-setting the use of Time Management hours to meet the eighty (80) hour elimination period prior to the start of disability leave. After sixty (60) hours have been charged to the Time Management balance, the remaining hours of the elimination period shall be charged to any remaining balance in the employee's Extended Illness Bank until the employee has exhausted available Extended Illness Bank hours.
- (H) Employees who are on disability leave shall not accrue Time Management. However, if an employee returns to work, with an appropriate medical release, they will accrue Time Management for the actual hours worked.

Section 5- Personal Time Off (PTO)

In lieu of Time Management accrual and holiday pay, temporary employees covered by this agreement, will accrue Personal Time Off (PTO) at a rate of .115385 hours per each hour worked with a maximum accrual of 120 hours in a fiscal year.

- (A) PTO cannot be sold during the time a temporary employee is employed.
- (B) PTO will be cashed outpaid at a rate of 1:1.
- (C) PTO will be <u>cashed outpaid</u> upon<u>end of the fiscal year</u>, termination or upon the depletion of the 1040 hours.
- (D) PTO must be exhausted to take unpaid leave.
- (E) PTO must be used if an employee takes time off during a regularly scheduled work day including holidays.

Section 6- COUNTY Paid Bereavement

Employees shall receive pay for lost work as a result of a death in the employee's immediate family, to a maximum of three (3) days (need not be consecutive days), or if out of state travel is required, one (1) weeks' pay, at the regular straight time hourly rate. The **COUNTY** may require verification of the family status. Immediate family shall be defined as mother, father, spouse, Registered Domestic Partner, domestic partner (affidavit on file), sister, brother, child (biological, adopted, foster, step-child, or the child of an employee's registered domestic partner), grandparent, <u>great-grandparent, step-grandparent,</u> grandchild, stepmother, stepfather, father or mother-in-law, son-in-law or daughter-in-law, grandparent-in-law, <u>brother-in-law</u>, parent of registered domestic partner, a

person with whom the employee is or was in a relationship of in loco parentis or any other relative or spousal equivalent residing in the employee's immediate household, and any other relationships as defined in the Administrative Procedures Manual. The **COUNTY** shall be notified of the spousal equivalent, if applicable, in writing prior to the need for this leave. In order to receive reimbursement leave must be taken within thirty calendar (30) days of death. An employee may also be entitled to OFLA bereavement leave, which runs consecutively to COUNTY paid bereavement leave and is unpaid, unless the employee elects to use time management. OFLA bereavement leave must be taken within sixty (60) days of the death and only for those individuals recognized by OFLA as immediate family. Any OFLA bereavement leave will run consecutive to **COUNTY** paid bereavement.

Section 7-Substantiation

It is understood that any time off on disability leave pursuant to Section 4 of this Article may require substantiation to the satisfaction of the **COUNTY** prior to compensation. Failure to provide satisfactory substantiation will result in denying compensation and may result in disciplinary action pursuant to Article 5, Discipline and Discharge, of this Agreement.

Section 8- Jury Duty

An employee called for jury duty, or subpoenaed as a state's witness in any Municipal, County, State or Federal Court shall, upon receipt by the **COUNTY** of all fees paid to the employee for such service, be reimbursed for loss of wages incurred as a result of such service. Employees called for jury duty on a day when they are not scheduled to work shall be allowed to retain fees paid to the employee by the court for such service. The **COUNTY** shall not change an employee's normal work shift because of jury duty. During the period an employee is on jury duty, an employee shall be deemed to be on day shift.

Section 9 Leave of Absence

- (A) Leave of absence for good cause may be granted by the **COUNTY** provided that such leaves do not significantly disrupt normal **COUNTY** operations.
- (B) Leaves of absence shall be without pay except as specified elsewhere in this Agreement.
- (C) No payment for any leave of absence shall be made until such leave has been properly approved. Requests for such leaves shall be in writing and applicable upon written receipt of approval from the appropriate appointing authority stating the terms and conditions of the leave. Employees requesting emergency leaves may waive the written requirement, if approved by the COUNTY.
- (D) With the exception of military active duty and Peace Corps, a leave of absence without pay may not exceed ninety (90) calendar days, subject to extension on approval of the County Administrator.
- (E) Except and unless an employee who has been granted a leave of absence has, prior to the expiration of the leave of absence, furnished evidence of inability to return to work by reason of sickness, physical disability, or other legitimate reason beyond the control of the employee and who has been granted an extension of the leave of absence by the COUNTY and, who for any reason, fails to return to work at the expiration of said leave of absence, shall be considered as having resigned and the position shall be declared vacated.
- (F) Leaves of absence shall be used only for the purpose for which they are granted.

Section 10 - Military Leave

(A) Annual Training Leave

An employee who has been employed by the **COUNTY** for six (6) months or more and who is a member of the National Guard or of any reserve component of the Armed Forces of the United States is entitled to a leave of absence for a period not to exceed fifteen (15) days in any training year for annual active duty training. The training year coincides with the federal fiscal year. The leave shall be granted without loss of pay or other leave, and without impairment of other rights or benefits to which the employee is entitled, providing provided the employee received bona fide orders to active or training duty for a temporary period, provides them to the **COUNTY**, and returns to **COUNTY** position immediately upon expiration of the period for which the employee was ordered to duty. Employees may use accrued personal time or leave without pay to cover additional National Guard or reserve training leave, including weekend training.

(B) Military Leave While on Active Duty

Employees called for active duty will be granted leave without pay in accordance with state and federal law. See the **COUNTY**'s Administrative <u>Pelicy-Procedures</u> Manual for more information.

(C) If state or federal law changes during the life of the contract, notwithstanding (A) and (B) above, the **COUNTY** will grant military leave in accordance with the updated law.

Section 11 - Unexcused Absence

Absence of an employee from duty, including any absence for a single day or part of a day, which is not authorized by a specific grant or leave of absence under the provisions of this Agreement, shall be deemed to be an unexcused absence without pay and subject to disciplinary action including discharge.

Section 12 - Subrogation

Any employee who sustains any illness or injury and continues to receive their regular wages from the **COUNTY** shall be obligated to return to the **COUNTY** any payment they may receive reimbursing them for lost wages from a third party(ies). For example, if the employee is a victim in a motor vehicle accident and recovers lost wages from a third party(ies) or the third party's(ies) insurance carrier, the employee must reimburse the **COUNTY** for the disability wages paid to them by the **COUNTY**. In addition, it is recognized that the **COUNTY** has a right to initiate or join any proceedings against a third party(ies) to seek reimbursement of disability wages and medical costs.

ARTICLE 12

INSURANCE AND RELATED

Section 1 - Types of Insurance

The **COUNTY** agrees to cover its eligible and qualified employees with certain insurance protection and related programs identified below. Should the costs of such programs increase during the life of this Agreement, the parties agree to reopen Article 12, or new or improved benefits are instituted as a result of legislative action, such increases shall be borne by the **COUNTY**.

- (A) Employee and eligible dependent health insurance;
- (B) Employee and eligible dependent dental insurance (including adult orthodontic care);
- (C) Employee long-term disability insurance to provide sixty-six and two-thirds percent (66-2/3%) of gross income after ninety (90) days of disability, not to exceed the limits of the plan; <u>Effective</u> <u>January 1, 2018 t</u> he limits of the plan shall be 66-2/3% of a gross monthly income limit of \$10,000 or (\$6,667 per month).
- (D) Employee and eligible dependent vision exam plan to be included in the health plans;
- (E) Professional liability insurance while on COUNTY business;
- (F) Employee accidental death and dismemberment term life insurance in the amount of twenty five thousand dollars (\$25,000) or one times (1x) annual salary, whichever is greater;
- (G) Effective January 1, 2018 pPart time employees who are regularly scheduled to work between twenty (20) and less than thirty (30) hours per week will receive employee-only health, dental and vision exam insurance. Such employees may elect to self-pay for purchase of dependent health and vision exam coverage under the COUNTY's group plan at the applicable COBRA rate. Employees within these positions on or before December 31, 2017 will continue their existing eligibility for health, dental and vision exam insurance.

Section 2 - Health Insurance Plan

- (A) Employees will have the choice between a point of service plan (the "Co-Pay Plan"), and the High Deductible Health Plan (HDHP) with a health savings account (HSA)_the <u>Prime</u>Plus Plan, or the high deductible health plan (the "HDHP" plan) with an Health Savings Account HSA/HRA. All three plans include coverage for a vision exam. Employees may elect to move from plan to plan during subsequent open enrollment periods.
 - (1) For all employees who elect the HDHP, the COUNTY will deposit an amount equivalent to the annual deductible, based on their enrollment as individual or family, into the employee's health savings account <u>or health reimbursement arrangement</u> within the first five (5) business days following January 1, 20182021.

- (2) For all employees who elect the HDHP, the COUNTY will deposit an amount equivalent to the annual deductible, based on their enrollment as individual or family, into the employee's health savings account <u>or health reimbursement arrangement</u> within the first five (5) business days following January 1, 20192022.
- (3) For all employees who elect the HDHP, the COUNTY will deposit an amount equivalent to the annual deductible, based on their enrollment as individual or family, into the employee's health savings account <u>or health reimbursement arrangement</u> within the first five (5) business days following January 1, <u>20202023</u>.
- (4) For all employees who elect the HDHP, the COUNTY will deposit an amount equivalent to the annual deductible, based on their enrollment as individual or family, into the employee's health savings account or health reimbursement arrangement within the first five (5) business days following January 1, 20202024
- (5) For all employees who elect the HDHP, the COUNTY will deposit a prorated amount in the employee's HSA<u>/HRA</u> upon eligibility in their first year of employment. The HSA<u>/HRA</u> amount will also be adjusted and prorated for employees moving from individual to family enrollment during the year. The prorated adjustments under this paragraph will be effective the first pay period of the month following the date of eligibility.
- (6) Under the Co-Pay plan, the co-pay for professional services will increase to is thirty-five dollars (\$35.00) per co-pay/visit.
- (7) Effective July 1, 2018 a<u>A</u>II employees will contribute the following toward their elected healthcare plan:
 - i. For all employees who elect the HDHP, the employee's monthly contribution will beis as follows: Employee Only or Employee + Other (Children/Family/Spouse or Domestic Partner) = twenty dollars (\$20.00).
 - For all employees who elect the Prime-Plus Plan, the employee's monthly contribution will beis as follows: Employee Only = thirty dollars (\$30.00); Employee + Other (Children/Family/Spouse or Domestic Partner) = fifty dollars (\$50.00).
 - iii. For all employees who elect the Co-Pay Plan, the employee's monthly contribution will beis as follows: Employee Only = fifty dollars (\$50.00); Employee + Other (Children/Family/Spouse or Domestic Partner) = seventy dollars (\$70.00).
 - iv. For employees who complete the annual "Live Well" Health Risk Assessment (<u>LW</u>HRA), which includes a biometric screening, health history and risk assessment questionnaire and comprehensive health review, offered by the COUNTY, the COUNTY will provide a monthly "Live Well" credit of twenty dollars (\$20.00) to the employee's health contribution cost.

(B)____Opt Out

(1) The **COUNTY** will offer an "opt out" provision for employees who determine that they do not require medical and vision exam insurance coverage through the County plans.

(2) The monthly amount that an employee would receive is \$350.00 in lieu of medical and vision exam insurance coverage. This amount will be \$175.00 for part-time employees hired on or after January 1, 2018.

(2) The employee will be required to provide proof of other group coverage at the time of the declination of County medical and vision exam insurance coverage, and is required to have continuous group medical coverage.

Section 3 - Retirement Enrollment

The **COUNTY** agrees to enroll each eligible and qualified employee in the following programs:

(A) The **COUNTY** agrees to enroll each eligible and qualified employee in the Public Employees Retirement System (PERS) or the Oregon Public Service Retirement Plan (OPSRP) and pay the employer's and employee's contribution

- (B) The SHERIFF agrees to enroll each eligible and qualified Corrections Health Nurse and Corrections Nurse Practitioner occupying a budgeted position in the Sheriff's Office Corrections Division and working in the Sheriff's Office Corrections Division, in the Oregon Public Employee Retirement System classified as Police and Fire effective January 1, 2004.
- (C) The Social Security System (FICA), for enrollment purposes, only.

Section 4 - Retiree Health Benefits

- (A) Upon retirement, all employees hired on or before July 1, 1987 and who have worked ten (10) full, continuous years prior to age seventy (70) shall be eligible for COUNTY-paid retiree health insurance and may transfer from the active group to the retired group.
- (B) Upon retirement, all employees hired after July 1, 1987 and before July 1, 1997, and who have worked twenty (20) full, continuous years prior to age seventy (70) shall be eligible for COUNTY-paid retiree health insurance and may transfer from the active group to the retired group.
- (C) Retired employees eligible for COUNTY retiree health insurance under this provision either on a COUNTY-paid or self-pay basis are also eligible to purchase COUNTY health insurance in the retired group for their eligible dependents.
- (D) To qualify for retirement and be eligible for COUNTY-paid retiree health insurance, an employee must meet the years of COUNTY service requirement and be receiving a PERS pension, or meet the COUNTY service requirement and be eligible for and receiving disability benefits under PERS or Social Security.
- (E) Employees hired on or after July 1, 1997 shall not be eligible for **COUNTY**-paid retiree health insurance benefits.
- (F) The COUNTY agrees to provide an Early Retirement Alternative for the employees who meet the years of service requirement specified in Paragraph (A) or (B) above but who have not yet qualified for PERS retirement benefits. Under this alternative an employee must self-pay their Lane County Medical premiums continuously from the first of the month following their termination date of employment until the date the employee is eligible for PERS Retirement Benefits. Failure to collect PERS benefits as soon as eligible, including reduced benefits, will disqualify the employee from COUNTY-paid benefits and will terminate this option.

Section 5 – Personal Property

Loss or damage to personal property shall be compensated for by the **COUNTY**, provided that:

- (A) The employee would reasonably be expected to be wearing or carrying the property in question in the performance of the employee's job.
- (B) Such loss or damage occurs during the course of employment.
- (C) The loss was not the fault of the employee.
- (D) This provision does not apply to personal vehicles, jewelry, personal cell phones or similar items.

Section 6 - Employee Assistance Program

The **COUNTY** shall continue to provide the voluntary, confidential counseling services of an Employee Assistance Program to employees covered by this Agreement. All information gathered through the voluntary use of the Employee Assistance Program shall be held strictly confidential, unless compelled by law or unless the Employee Assistance Program has obtained a signed release from the employee.

Section 7 – Fitness Membership

The **COUNTY** shall establish an organizational membership at a local health club / gym so that employees may choose to work out on their personal time in order to maintain or improve their physical fitness. Should the service provider go out of the business or change ownership the **COUNTY** and the **UNION** agree to reopen the bargaining for this benefit.

Union Counter Proposal AFSCME Local 2831-1 Nurses Unit June 14, 2021

ARTICLE 13 SAFETY

Section 1 - Safety Policy

The **COUNTY** acknowledges an obligation to provide a safe and healthy environment for its employees. Likewise, the **UNION** recognizes an obligation on behalf of employees to conform to established safety rules and regulations, and that failure to conform to such rules and regulations shall be subject to disciplinary action which may include discharge.

Section 2 - County-wide Safety Committee

The <u>COUNTY</u> agrees that the UNION may select one (1) representative to participate in the Countywide Safety Committee and one Corrections Nurse representative to participate in the Corrections Safety Committee. Employees engaged in Safety Committee activities shall do so during normal working hours without loss of pay.

Section 3 - Protective Clothing and Tools

Necessary personal protective equipment, as the **COUNTY** deems proper for the performance of any job will be supplied by the **COUNTY**, provided that such equipment is returned to the **COUNTY** in reasonable condition. Employees shall be charged the then current replacement rate for equipment not so returned. Consistent with this provision, the **COUNTY** will provide lab coats to employees who are required to wear them.

Staffing levels

Mental health physical health and ultimate patient safety necessitate that the County must maintain a staffing level necessary to accommodate historical levels of absence due to TM sick, TM Vacation, CME requirements and special projects that require Nursing staff to be away from their normal duties at the CHC.

ARTICLE 14 TRAINING

Section 1 - Employee Requests

An employee wishing training may submit a written request to the appropriate supervisor. Such a request may include, but is not limited to, release time with pay, flexible working hours, tuition and travel. The supervisor shall decide whether to grant, deny or to modify the request, provided, however, any agreement shall be in compliance with the provisions of the Fair Labor Standards Act. The supervisor's decision will be reviewed by the Department Director and the Department Director's decision shall be final.

Section 2 - Required Training

When an employee is required by the **COUNTY** to take work-related training, the employee shall be granted release time with pay for such training if it occurs during working hours. When a non-exempt employee is required to take work-related training during non-working hours, the employee shall be granted overtime pay or compensating time off subject to Article 9, Hours of Work and Overtime. For the purposes of this provision, overtime shall include authorized time spent in travel. Appropriate costs for such training shall be borne by the **COUNTY**.

Section 3 - Training Proposals

- (A) An employee, group of employees, or the **UNION** on behalf of the members of the bargaining unit may present a training proposal to the Human Resources Department.
- (B) The **COUNTY's** Training Coordinator shall review and consider all proposals submitted pursuant to this section.
- (C) Upon request of the **UNION**, the Training Coordinator shall meet with the **UNION** and a reasonable number of affected employees to discuss the training proposal. Such meeting shall be held at a time and place mutually agreeable to the Training Coordinator and the **UNION**.
- (D) The Training Coordinator shall respond in writing to the **UNION** regarding the training proposal.

Section 4 - Continuing Education

- (A) The COUNTY agrees to make a good faith effort to allow up to sixty (60) hours with pay per year for full time bargaining unit employees for voluntary educational training directly related to duties they may perform in their current position or positions they may promote to under this agreement that have a similar community of interest in the medical profession. Employees working less than full time will be eligible for training time proportional to their hours of employment.
- (B) The **COUNTY** further recognizes the importance of cross-training in the Public Health area and will work cooperatively with the **UNION** toward that goal.
- (C) Requests for training will receive a timely response, not later than fourteen (14) days after the date they are received.
- (D) The COUNTY agrees to reimburse Nurse Practitioners and Physician Assistants up to one thousand five hundred dollars (\$1,500.00) three thousand dollars (\$3000) annually towards the

Union Counter Proposal AFSCME Local 2831-1 Nurses Unit June 14, 2021 costs of continuing medical education (CME) required to maintain their licensure/certification. The reimbursement amount will be prorated based on the employee's FTE.

(E) The COUNTY agrees to reimburse Senior Expanded Practice Dental Hygienists and Expanded Practice Dental Hygienists up to one thousand five hundred dollars (\$1,500.00) annually towards the costs of continuing medical education (CME) required to maintain their Expanded Practice Dental Hygienist permit. The reimbursement amount will be prorated based on the employee's actual hours worked.

Section 5 – Training for Certified Medical Assistants or Nurses

If a Certified Medical Assistant is working toward a nursing degree or nurses working toward an advanced nursing degree, the **COUNTY** agrees to reasonably accommodate the employee's need to attend classes during the work day, by either allowing the employee to take paid leave time or flex working hours.